



Global 3000 Enhancement Note Customer and Supplier Notes

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| Author | DCP | | |
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INTRODUCTION

The format in which customer and supplier notes are held (when data is in SQL format) is now controlled via a system parameter.

Please Note: Throughout this enhancement note the term 'SQL format' means either Pervasive SQL (Btrieve) or Microsoft SQL.

Currently processing of customer and supplier notes takes place either via various speedbase format windows or (when data is held within SQL format databases) via a Windows edit box.

When data is held within SQL format databases, the format of these notes (either 'windows format' or 'standard format') is now governed by a system parameter. A conversion program is automatically run whenever the parameter's setting is changed, this reformats the notes records to match the selected notes format. In addition, following installation of these changes the conversion program is invoked by Start-up (when a Debtors Ledger, Creditors Ledger or System Parameters program is run) to ensure that the data is in a consistent state and that the parameter is set correctly.

Limitations:

- This feature is only available to sites using SQL format databases.
- When using 'Windows' format notes, the size of the notes is limited to 32,500 characters per customer or supplier. This is equivalent to 650 lines of notes in a system using 'Standard' format notes.

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DOCUMENTATION CHANGES

Customer/Supplier Notes Format

This window appears when you complete your responses in the Accounting Parameters window.

Purpose This parameter controls the format in which customer and supplier notes are displayed and updated.

If data is held in SQL format Speedbase databases then you have the option of using Windows based text editing to display and update customer and supplier notes. This has the advantage of incorporating all the standard Windows text editing features including word wrap and cut and paste.

Native database format installations will continue to process notes using the original Speedbase windows.

The prompt is:

Format for customer/supplier notes

(Only if data is held in SQL format Speedbase databases) Set this to one of the following:

- Windows format. This has the advantage of incorporating all the standard Windows text editing features including word wrap and cut and paste.
- Standard format. Notes are processed using the existing speedbase windows.

On completion ⇒ [Right Justify System Codes Window](#).

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