



Global 3000 Service Pack Note

DL - Held Transactions

Author	DCP		
Project	ZD60_000220.doc		
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INTRODUCTION

This service pack provides the ability to hold Debtors Ledger transactions.

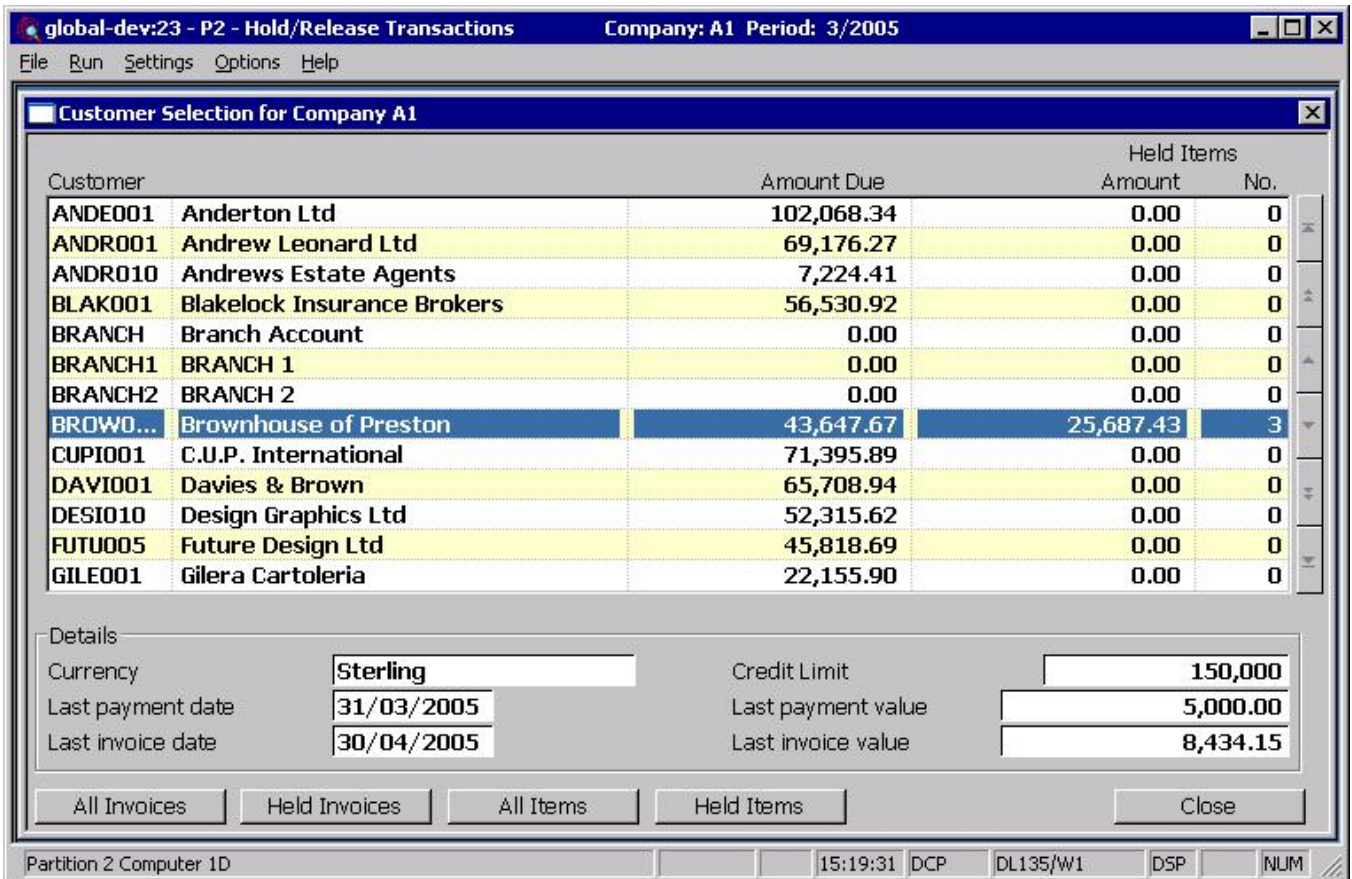
This changes are to:

- Introduce a new function (named 'Hold/Release Transactions') which provides the ability to hold and release transactions (invoices and credit notes).
- Extend enquiries to include an indicator for held transactions.
- Extend the aged debt report (detailed) to include an indicator that a transaction is currently held.
- Extend the SOP credit checking to exclude held transactions.

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DOCUMENTATION CHANGES

Hold/Release Transactions – Customer Selection Window



This window appears when you select Hold/Release Transactions from the Transaction Entry menu.

Purpose This window lists customers and shows their held transaction balances for the selected company. It enables you to select the customers whose transactions you wish to hold or release.

All Invoices This lists all outstanding invoices for the currently selected customer.

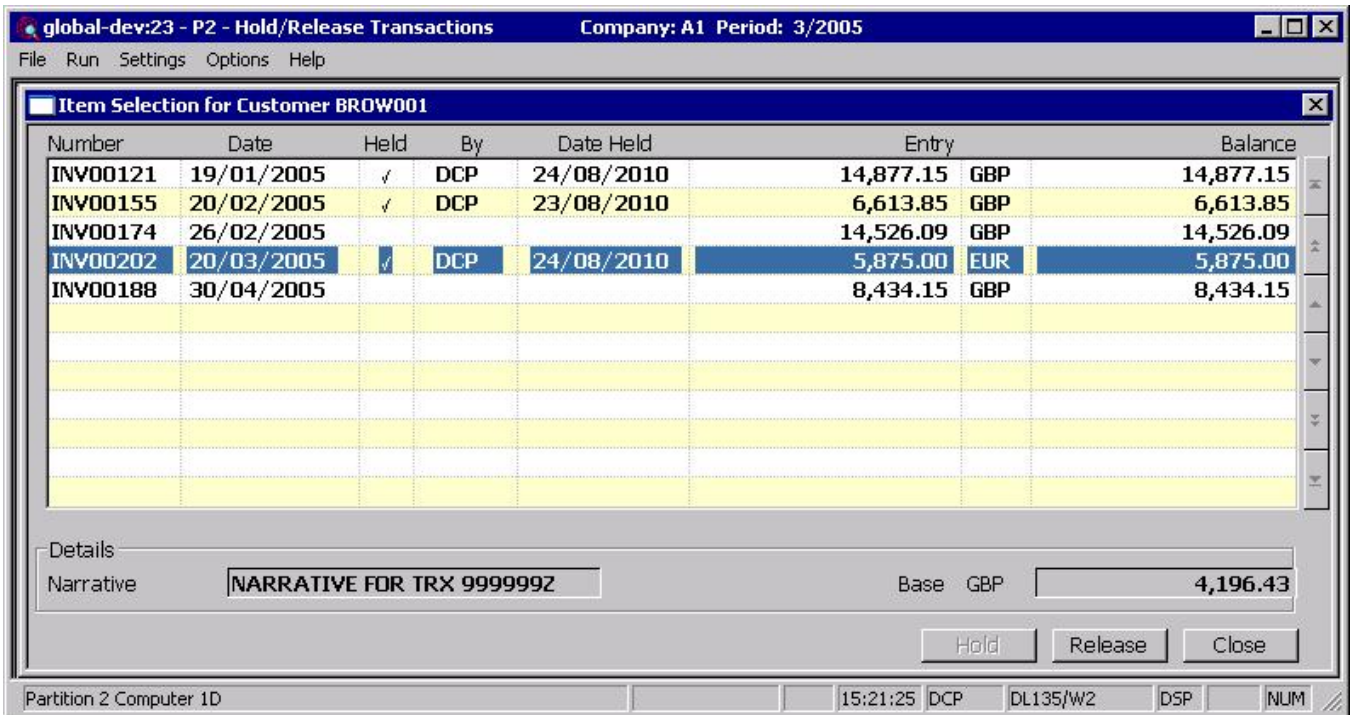
Held Invoices This lists all held invoices for the currently selected customer.

All Items This lists all outstanding invoices and credit notes for the currently selected customer.

Held Items This lists all held invoices and credit notes for the currently selected customer.

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Hold/Release Transactions – Item Selection



This window appears when you select a customer within the Customer Selection window.

Purpose This window lists transactions for the selected customer, and enables you to hold items which are not currently held and to release held items. For held transactions the date they were held and operator id they were held by is shown.

The items displayed depend on your selection within the Customer Selection Window. If you selected All Invoices, the window lists all outstanding invoices for the selected customer. If you selected Held Invoices, the list is restricted to held invoices. If you selected All Items, the window lists all outstanding invoices and credit notes for the selected customer. If you selected Held Items, the list is restricted to held invoices and held credit notes.

Hold Select this to hold the current transaction.

Note Holding a transaction has the following implications:

- The accounts balance is NOT reduced and as such may still show as being over its credit limit.
- The main enquiry screen shows the total number and value (in base currency) of held transactions.
- A warning is issued if an attempt is made to manually allocate a held transaction.
- Held transactions are marked as such within transaction enquiries.
- Held transactions are excluded from credit checks within Sales Order Processing

Release Select this to release the current transaction.

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