Global 3000
Service Pack Note

SOP - Order Lines Enquiry

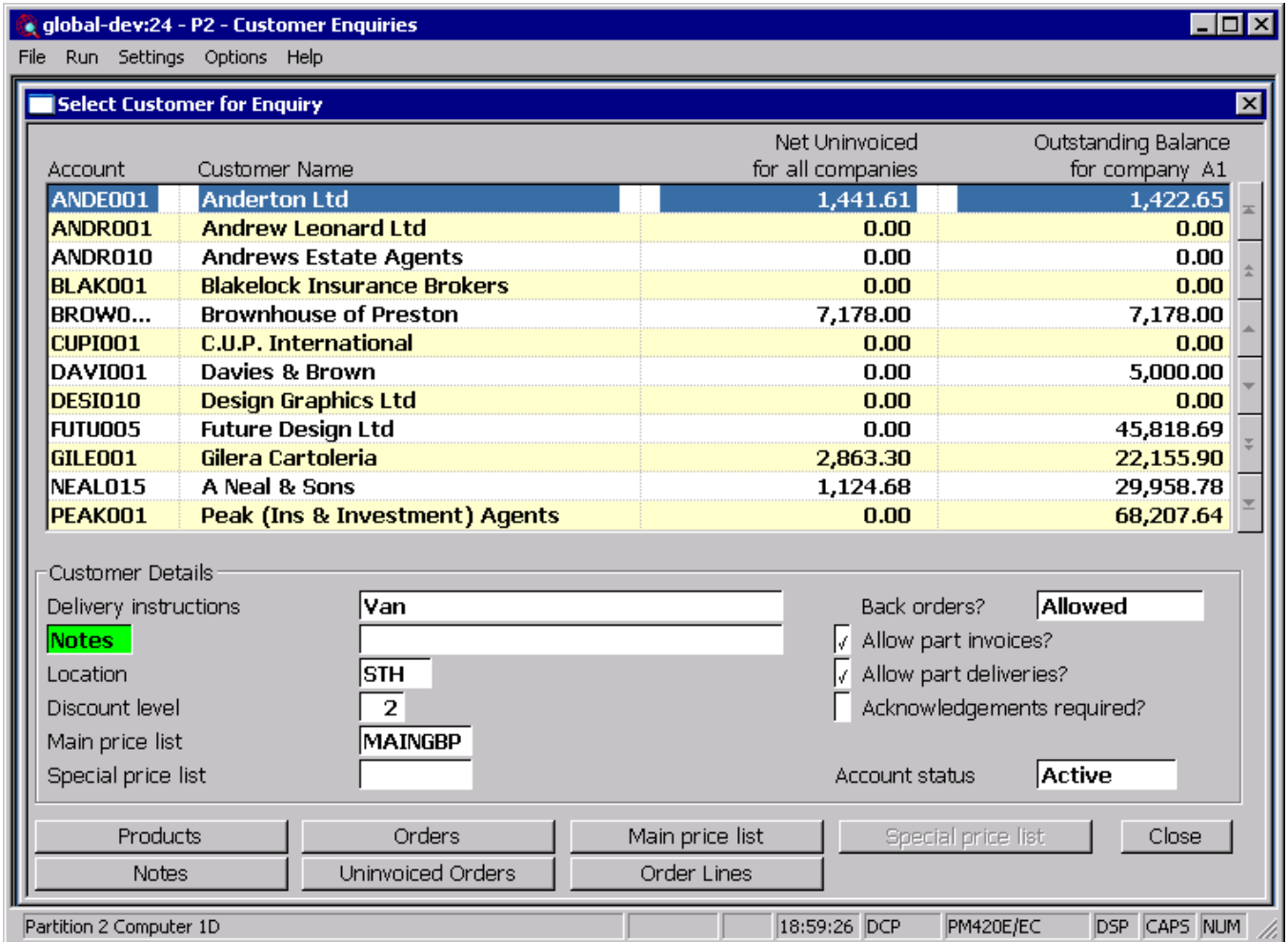| Author	DCP	
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INTRODUCTION

This service pack extends the SOP enquiry options available for customers and products to provide an order lines enquiry which allows the displayed lines to be filtered based on user selections.

The changes introduced by this service pack extend the SOP enquiry options available for customers to include a new button labelled 'Order Lines' and for products to include a new option labelled 'Sales order lines'. When the new button or option is pressed a list of all non archived order lines for the selected customer/product is displayed. The list of order lines can then be restricted based on the following criteria via a button labelled 'Filters'.

- Product (all/single).

- Customer (all/single).

- Transaction type.

- Sales location (all/single).

- Despatch location (all/single).

- Transactions dated (from/to).

- Back ordered lines (include/exclude).

- Forward ordered lines (include/exclude).

- Forward ordered lines (include/exclude).

- Allocated lines (include/exclude).

- Picked not despatched lines (include/exclude).

- Despatched not invoiced lines (include/exclude).

- Invoiced lines (include/exclude).

Select Customer for Enquiry

Account	Customer Name	Net Uninvoiced for all companies	Outstanding Balance for company A1
ANDE001	Anderton Ltd	1,441.61	1,422.65
ANDR001	Andrew Leonard Ltd	0.00	0.00
ANDR010	Andrews Estate Agents	0.00	0.00
BLAK001	Blakelock Insurance Brokers	0.00	0.00
BROW0...	Brownhouse of Preston	7,178.00	7,178.00
CUPI001	C.U.P. International	0.00	0.00
DAVI001	Davies & Brown	0.00	5,000.00
DESI010	Design Graphics Ltd	0.00	0.00
FUTU005	Future Design Ltd	0.00	45,818.69
GILE001	Gilera Cartoleria	2,863.30	22,155.90
NEAL015	A Neal & Sons	1,124.68	29,958.78
PEAK001	Peak (Ins & Investment) Agents	0.00	68,207.64

Order Lines   Select this to view order lines (that have not been archived) for the customer.

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Product Enquiry Options
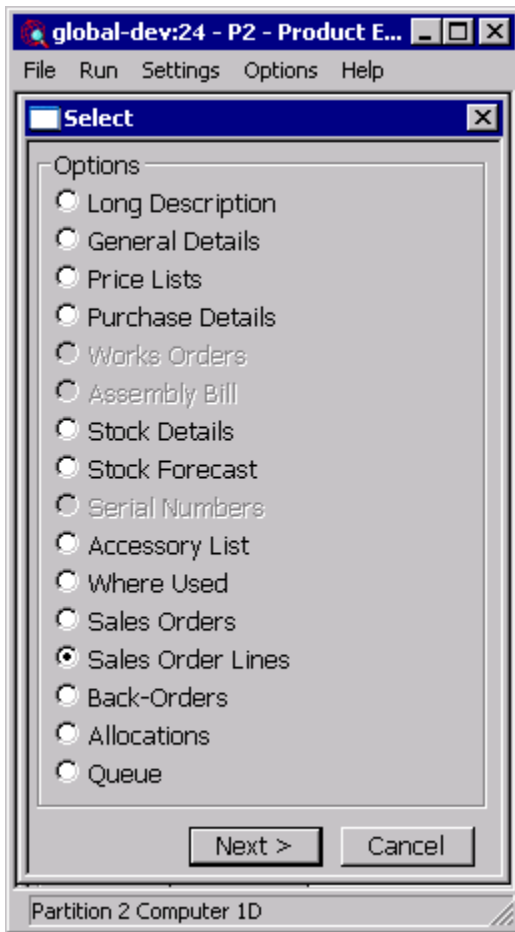
| **Sales Order Lines** | Select this to view order lines (that have not been archived) for the product. |

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Sales Order Lines for Customer Window

Purpose   This window lists sales order lines (that have not been archived) for the currently selected customer. The order lines can then be filtered to provide user specific enquiries.

The buttons are:

Filters   This prompts the user for criteria used to limit the order lines that are included in the list.

Order Details   This displays details for the order.

Invoice Address   This displays the invoice address for the order.

Delivery Address   This displays the delivery address for the order.

Line Details   This displays further details for the order line.

Comments   This displays the comments entered for the order line.

Close   This exits the window.

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Sales Order Lines for Product Window

Purpose	This window lists sales order lines (that have not been archived) for the currently selected product. The order lines can then be filtered to provide user specific enquiries.

The buttons are:

Filters	This prompts the user for criteria used to limit the order lines that are included in the list.
Order Details	This displays details for the order.
Invoice Address	This displays the invoice address for the order.
Delivery Address	This displays the delivery address for the order.
Line Details	This displays further details for the order line.
Comments	This displays the comments entered for the order line.
Close	This exits the window.

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SOP Transaction Line Filters Window

Purpose   The settings in this window can be used to limit the SOP transaction lines displayed in the current enquiry window.

The prompts are:

Product   *(Only if viewing order lines for a selected customer)* Only lines for the selected product will be displayed, to display order lines for all products leave this blank. A look-up is available.

Customer   *(Only if viewing order lines for a selected product)* Only lines for the selected customer will be displayed, to display order lines for all customers leave this blank. A look-up is available.

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Type	This controls the type of transaction lines displayed. The settings are:

- All

- Sales Order

- Back-to-Back

- Call-off

- Scheduled

- Invoice

- Credit note

- Direct

- Quotation

Sales location	*(Multiple location systems only)* Only lines for the selected sales location will be displayed, to display lines for all sales locations leave this blank. A look-up is available.
Despatch location	*(Multiple location systems only)* Only lines for the selected despatch location will be displayed, to display lines for all despatch locations leave this blank. A look-up is available.
Transactions dated (from/to)	Transactions dated within the specified range are included in the list. Both the 'from' date and the 'to' date can be left blank to signify that a date check is not required.
Include held transactions?	When set lines for held transactions are included in the list.
Include back ordered lines?	When set lines with a back ordered quantity are included in the list.
Include forward ordered lines?	When set lines with a forward ordered quantity are included in the list.
Include allocated lines?	When set lines with an allocated quantity that has not been picked are included in the list.
Include picked not despatched lines?	When set lines with a picked quantity are included in the list.
Include despatched not invoiced lines?	When set lines with a despatched quantity are included in the list.
Invoiced lines?	When set fully invoiced lines are included in the list.

The buttons are:

Search	*(Where available)* Provides a look-up for the current item.
Reset	This resets all items to their initial defaults.
OK	This exits the window and applies the selections made to the current enquiry window.
Cancel	This exits the window without applying any of the selections made.