

# Global 3000 Service Pack Note

## Customer Maintenance- Change Branch Account Type

Author	DCP	
Project	ZD60_000183.doc	
Version	1.0	1 of 2

#### INTRODUCTION

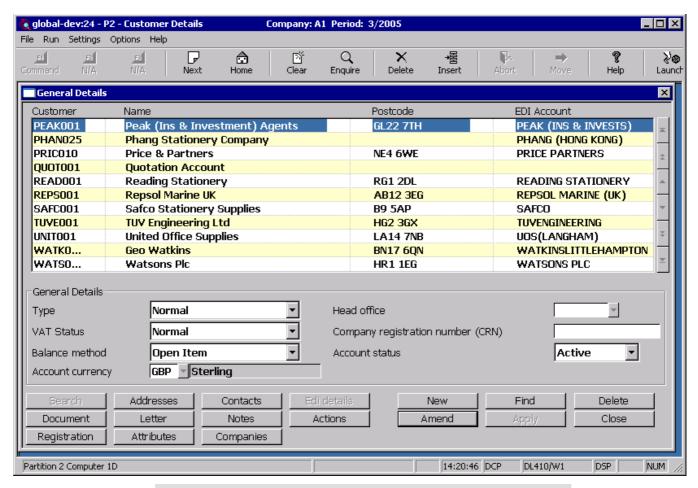
This service pack provides the ability to change a Debtors Ledger customer account from type 'branch' to type 'normal'.

Customer maintenance has been updated to allow the account type of branch accounts to be changed to type 'normal'. When this is done any transactions entered for the branch are not moved from the associated head office account and the account balance of the account (after it has been changed to account type 'normal') is zero.

It should be noted that it is not possible to change the account type from 'branch' to 'normal' if any Sales Order Processing transactions exist as these are entered against the branch account rather than the head office.

#### **DOCUMENTATION CHANGES**

### **Customer Maintenance – General Details**



Note

If the account type is 'branch' then it can be changed to type 'normal' as long as there have been no S.O.P. transactions entered for the branch.

When an account is changed from account type 'branch' to account type 'normal' any Debtors Ledger transactions entered for the branch remain with its associated head office and the account balance after the change will be zero.

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