

# Global 3000 Service Pack Note

## **Customer Statements**

Author	DCP	
Project	ZD60_000243.doc	
Version	1.0	1 of 3

#### INTRODUCTION

This service pack provides a system setting that controls whether or not a statement summary page is included when customer statements are produced.

A new system parameter (labelled 'Suppress statement summary page') has been added to the Statement Printing Options window within Debtors Ledger system parameters. The possible settings are 'Never', 'Only when statements are printed from within enquiries' or 'Always'.

When an individual statement or a statement run is printed, the new setting is used to determine whether or not a statement summary page should be produced.

In addition, statement print has been updated to ignore the zero balance system setting when an individual customer's statement is selected for printing (or export) from within enquiries. This means that when the statement option is selected within enquiries the statement is always produced regardless of the zero balance system setting.

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#### **DOCUMENTATION CHANGES**

### System Parameters – Statement Printing Options Window

🍖 global-dev:23 - P2 - System Parameters	
<u>File Run S</u> ettings <u>O</u> ptions <u>H</u> elp	
Statement Printing Options for Company A1	X
- Dave weekene	
Parameters Debtors Ledger statement print unit	SPR 1
Last statement run number	8
Accounts	
Print zero balance statements With transactions	▼
	).00
Suppress diary statements for accounts with a credit balance?	
Print consolidated buying group statements?	
Transactions	
Print zero transactions?	
Show allocated amounts?	
Format Print address on statements?	
Print address on statements? Print address on remittances?	
Print address on remittances?	
Start Each Currency on a New Page?	
Print Overall Balance in Account Currency?	
Suppress statement summary page Only when statements are print	ed from enquiries
Statement message	
	Next > Close
Partition 2 Computer 1D 13:42:20	DCP DL520A/W8 EDT NUM

Suppress statement summary page

Select one of the following options.

- Never (the statement summary page is produced whenever statements are printed).
- Only when statements are printed from within enquiries.
- Always (the statement summary page is never produced).
- *Note* The statement summary page is not produced when statements are generated in PDF format (or delivered via email) regardless of the above setting.

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