



Global 3000 Service Pack Note Customer Statements

Author	DCP	
Project	ZD60_000243.doc	
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INTRODUCTION

This service pack provides a system setting that controls whether or not a statement summary page is included when customer statements are produced.

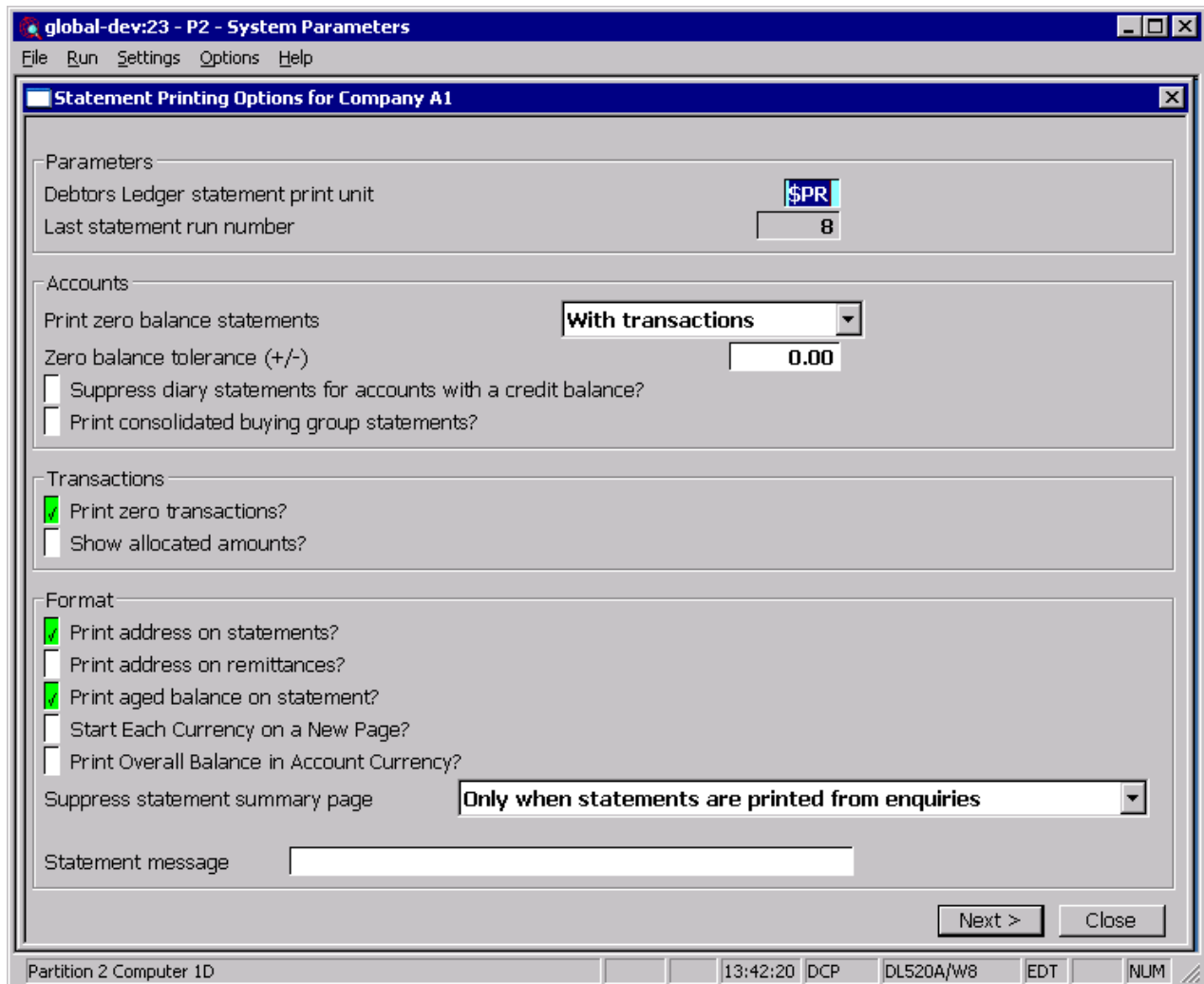
A new system parameter (labelled 'Suppress statement summary page') has been added to the Statement Printing Options window within Debtors Ledger system parameters. The possible settings are 'Never', 'Only when statements are printed from within enquiries' or 'Always'.

When an individual statement or a statement run is printed, the new setting is used to determine whether or not a statement summary page should be produced.

In addition, statement print has been updated to ignore the zero balance system setting when an individual customer's statement is selected for printing (or export) from within enquiries. This means that when the statement option is selected within enquiries the statement is always produced regardless of the zero balance system setting.

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System Parameters – Statement Printing Options Window



Suppress statement summary page

Select one of the following options.

- Never (the statement summary page is produced whenever statements are printed).
- Only when statements are printed from within enquiries.
- Always (the statement summary page is never produced).

Note

The statement summary page is not produced when statements are generated in PDF format (or delivered via email) regardless of the above setting.

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