Global 3000
Service Pack Note

Product Notes

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Project	ZM60_000323	
Version	1.0	1 of 8

INTRODUCTION

This service pack provides the ability to record notes for products.

NOTE: Product notes are only available at sites configured to use the extension database.

Product maintenance (product details) has been updated to include a new button labelled "Notes", when pressed product notes can be viewed and updated.

The product search has been updated to include a new button labelled "Notes", when pressed product notes can be viewed and updated.

Product enquiry (general product details) has been extended to include a new button labelled "Notes", when pressed product notes can be viewed and updated.

POP order entry system parameters have been updated to include a new option labelled 'Automatically display product notes when products are selected?'. This is checked as products are selected within POP Order Entry.

SOP order entry system parameters have been updated to include a new option labelled 'Automatically display product notes when products are selected?'. This is checked as products are selected within SOP Order Entry and the SOP Transaction Desktop.

DOCUMENTATION CHANGES

General Product Details

Notes   *(Only available at sites configured to use the extension database)* This allows the notes for the current product to be viewed and updated. If the current product already has notes an indicator (the hi-lighted text 'Notes') is displayed to show this.

Author	DCP	
Project	ZM60_000323	
Version	1.0	3 of 8

Products (product selection)

Notes	*(Only available at sites configured to use the extension database)* This allows the notes for the current product to be viewed and updated. If the current product already has notes an indicator (the hi-lighted text 'Notes') is displayed to show this.

Author	DCP	
Project	ZM60_000323	
Version	1.0	4 of 8

General Product Details (Enquiries)

Notes *(Only available at sites configured to use the extension database)* This allows the notes for the current product to be viewed and updated. If the current product already has notes an indicator (the hi-lighted text 'Notes') is displayed to show this.
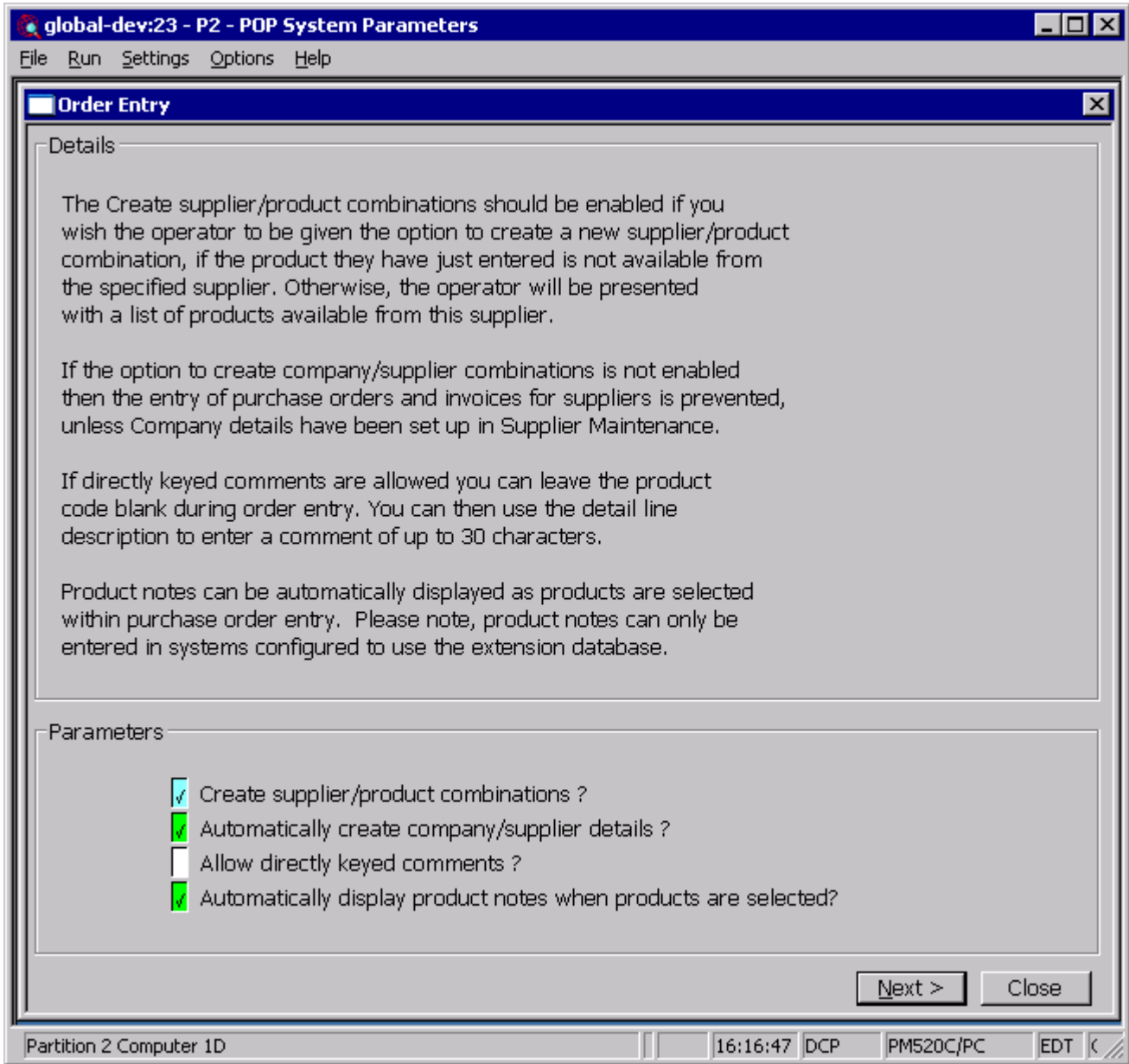
POP System Parameters – Order Entry

```
global-dev:23 - P2 - POP System Parameters                    _ □ ✕
File   Run   Settings   Options   Help
```

Order Entry   ✕

┌─ Details ──┐

The Create supplier/product combinations should be enabled if you
wish the operator to be given the option to create a new supplier/product
combination, if the product they have just entered is not available from
the specified supplier. Otherwise, the operator will be presented
with a list of products available from this supplier.

If the option to create company/supplier combinations is not enabled
then the entry of purchase orders and invoices for suppliers is prevented,
unless Company details have been set up in Supplier Maintenance.

If directly keyed comments are allowed you can leave the product
code blank during order entry. You can then use the detail line
description to enter a comment of up to 30 characters.

Product notes can be automatically displayed as products are selected
within purchase order entry. Please note, product notes can only be
entered in systems configured to use the extension database.

└──┘

┌─ Parameters ───┐

☑ Create supplier/product combinations ?
☑ Automatically create company/supplier details ?
☐ Allow directly keyed comments ?
☑ Automatically display product notes when products are selected?

                                              [Next >]   [Close]
└──┘

```
Partition 2 Computer 1D                    16:16:47  DCP   PM520C/PC   EDT
```

Automatically display product notes when products are selected *(Only available at sites configured to use the extension database)* When set purchase order entry will automatically display product notes (for those products that have notes) as each product is selected.

Author	DCP	
Project	ZM60_000323	
Version	1.0	6 of 8

SOP System Parameters – Order Entry (Options)

```
global-dev:23 - P2 - SOP System Parameters                    _ □ X
File  Run  Settings  Options  Help
```

Order Entry Options for Company A1 Standext Systems Ltd   X

Details

Header details can be input at start or end of order or only when
selected from the details amendment menu. Order location can be input
at start of session, before or after the order reference or never
in which case the location is taken from customer details. Display costs
controls whether the cost appears on screen during order entry.
Enable display account balances automatically to display a summary
of the account before displaying the order amend/completion menu.

Product notes can be automatically displayed as products are selected
within sales order entry or the transaction desktop. Product notes can
only be entered in systems configured to use the extension database.

Parameters

Header detail input   At start of order   ▼
Order location input   Before reference   ▼

☐ Default analysis location from account default?
✓ Display costs?
✓ Display account balances automatically?
☐ Automatically display product notes when products are selected?

                                        Next >   Close

```
Partition 2 Computer 1D                      16:18:06  DCP     PM520H/SG      EDT  C
```

Automatically display product notes when products are selected	*(Only available at sites configured to use the extension database)* When set sales order entry and the SOP transaction desktop will automatically display product notes (for those products that have notes) as each product is selected.

SOP Order Entry – Details Lines Window

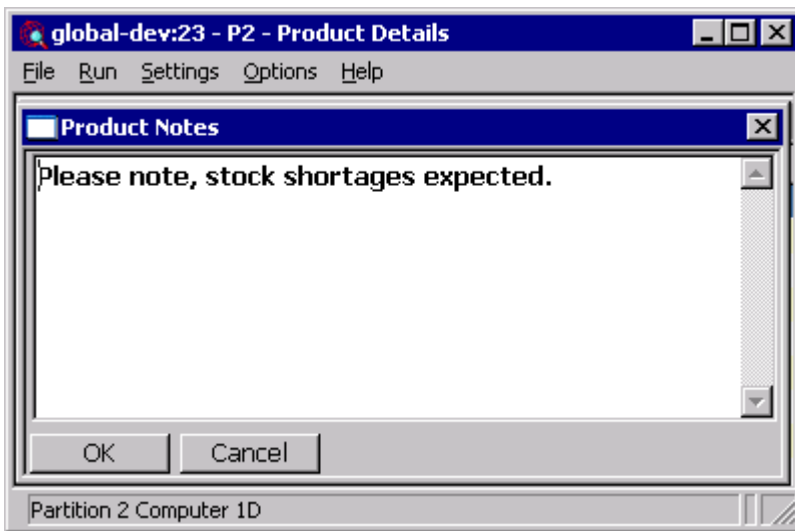|	
Note	Product notes are displayed if the site is configured to automatically display product notes and the selected product has notes set-up.

SOP Transaction Desktop Window

> *Note*   Product notes are displayed if the site is configured to automatically display product notes and the selected product has notes set-up.

POP Order Entry – Order Item Lines Window

> *Note*   Product notes are displayed if the site is configured to automatically display product notes and the selected product has notes set-up.

Notes Window

This window appears when you press the notes button at various points within the Global 3000 applications.

Purpose   This window enables you to view and record free-form notes for each of the following items.

- Debtors Ledger transactions.

- Creditors Ledger transactions.

- Products.

> *Note*   Notes for the items listed above are only available at sites configured to use the extension database.
>
> Notes are displayed and updated via a standard Windows text edit control. This allows up to 32,500 characters of free format notes to be maintained. This format of note entry supports standard Windows functions such as word wrap and cut and paste.

Author	DCP	
Project	ZM60_000323	
Version	1.0	8 of 8