Global 3000
Service Pack Note

Rich Text Format Notes

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Version	1.0	1 of 3

INTRODUCTION

This service pack provides the ability to enable the system to enter and hold notes in rich text format.

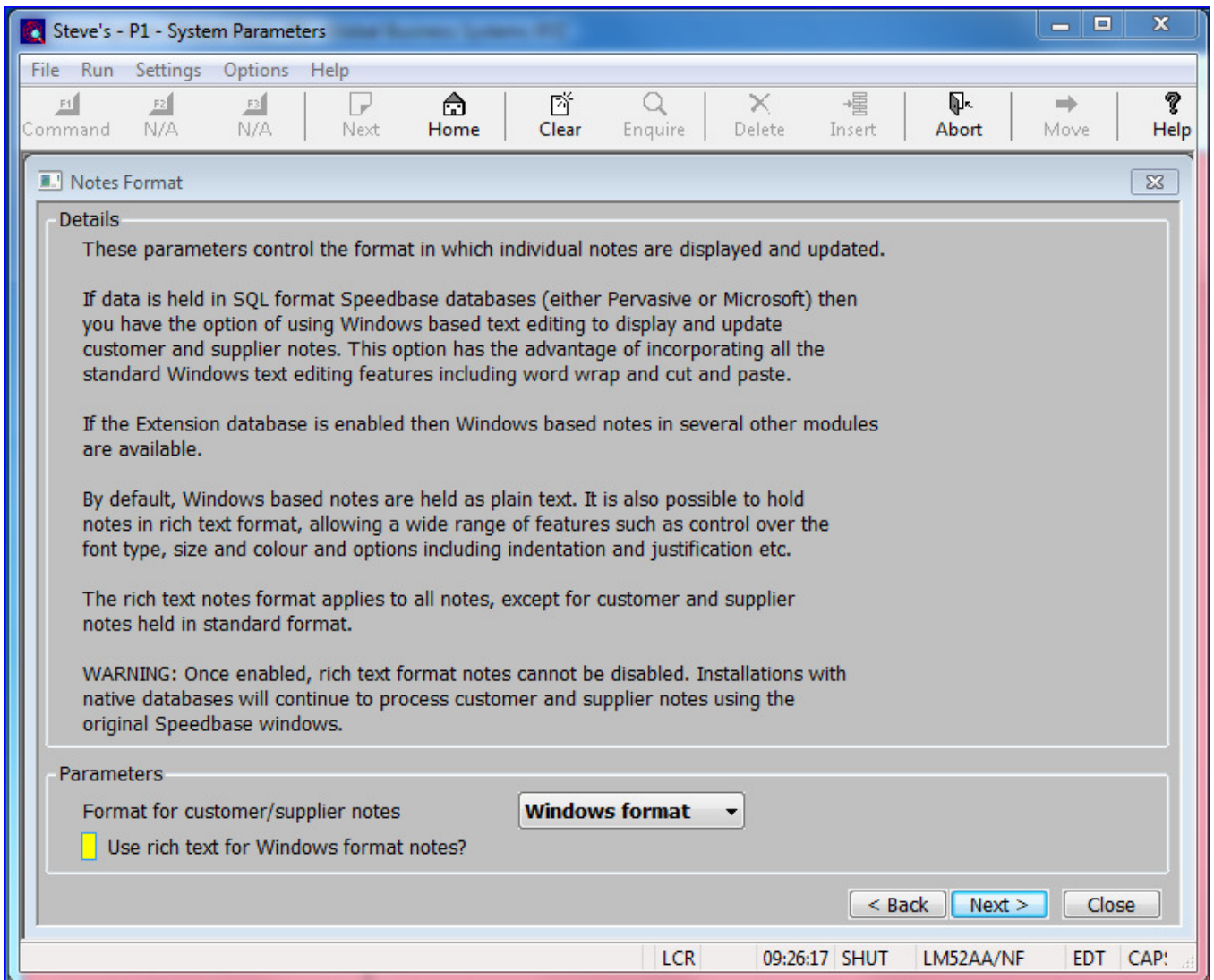| |
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| The changes are as follows. |
| A new system parameter has been added to the operating options. When the new option is enabled, notes are entered and displayed in rich text format. If rich text format notes are in use, all notes available when the extension database is in use (e.g. transaction notes) are entered and displayed in rich text format. In addition, customer and supplier notes will be entered and displayed in rich text format if they are held in windows format. |
| Please note,

 • Once enabled rich text format notes cannot be disabled.

 • The use of rich text format notes is dependent on **all** users having Global Application Explorer (GX) version 4.7i or later.

 • The use of rich text format notes also requires that GSM SP-34 is applied. |

Operating Options – Notes Window

Use rich text for Windows format notes?	When this is set, notes are entered and displayed in rich text format.

Notes	• When enabled rich text format notes apply to customer/supplier notes (when held in windows format) and all types of notes that become available when the extension database is in use (transaction notes etc.).
	• Once enabled rich text format notes cannot be disabled.
	• The use of rich text format notes is dependent on **all** users having a version of the Global Application Explorer (GX) capable of processing them. If you are unsure, you should check with your system administrator.
	• Manufacturer & Assembly Bill Notes/Comments are currently excluded.

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