



# **Global 3000 Service Pack Note**

## **Posting from SOP to Sales History - Write-off Credit Notes**

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<b>Project</b>	ZS60_000251.docx	
<b>Version</b>	1.0	1 of 2

## INTRODUCTION

This service pack provides the ability to control whether or not the quantity for write-off credit notes is posted to Sales History.

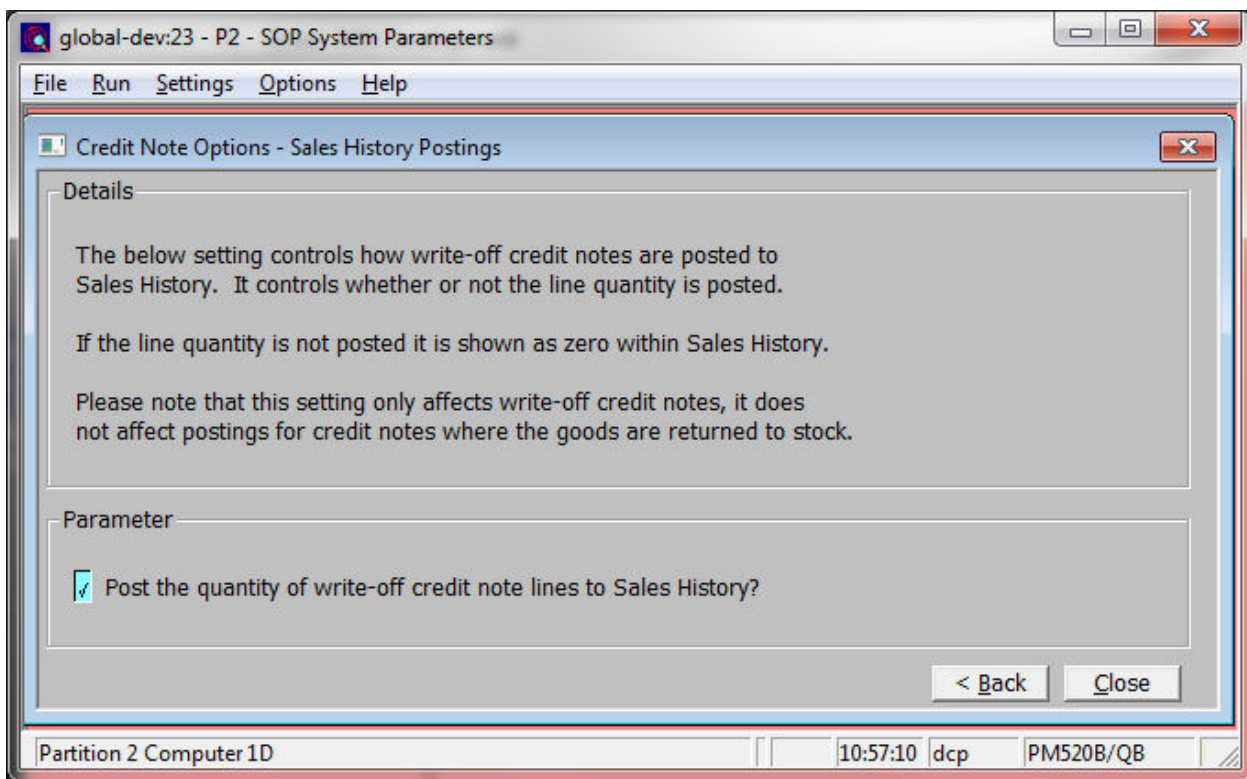
The changes are to control whether or not the line quantity for write-off credit notes is posted to Sales History via a new system parameter.

The new system parameter (named 'Post the quantity of write-off credit note lines to Sales History') has been added to the SOP Parameters – Credit Notes Options.

NOTE: The new setting does not affect the Sales History postings for credit notes where the items are being returned to stock and does not affect the postings of credit notes to Sales Analysis.

## DOCUMENTATION CHANGES

### SOP Credit Note Options – Sales History Postings Window



This window appears when you confirm your responses in the Credit Note Options window (within SOP system parameters) and Sales History is in use.

**Purpose** This window enables you to configure the system to control how write-off credit notes are posted to Sales History.

*The prompt is:*

**Post the quantity of write-off credit note lines to Sales History** *(Only available if Sales History is in use).* When this is set the line quantities for write-off credit notes are posted to Sales History. When this is not set the line quantity posted to Sales History is zero for write-off credit notes.

**Note** The above setting has no effect on the posting of credit notes to Sales History when the goods are being returned to stock.

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