

Global 3000 Service Pack Note

Posting from SOP to Sales History -Write-off Credit Notes

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Project	ZS60_000251.docx	
Version	1.0	1 of 2

INTRODUCTION

This service pack provides the ability to control whether or not the quantity for write-off credit notes is posted to Sales History.

The changes are to control whether or not the line quantity for write-off credit notes is posted to Sales History via a new system parameter.

The new system parameter (named 'Post the quantity of write-off credit note lines to Sales History') has been added to the SOP Parameters – Credit Notes Options.

NOTE: The new setting does not affect the Sales History postings for credit notes where the items are being returned to stock and does not affect the postings of credit notes to Sales Analysis.

DOCUMENTATION CHANGES

SOP Credit Note Options – Sales History Postings Window

global-dev:23 - P2 - SOP System Parameters	
<u>File Run S</u> ettings <u>O</u> ptions <u>H</u> elp	
Credit Note Options - Sales History Postings Details	
The below setting controls how write-off credit notes are posted to Sales History. It controls whether or not the line quantity is posted. If the line quantity is not posted it is shown as zero within Sales History. Please note that this setting only affects write-off credit notes, it does not affect postings for credit notes where the goods are returned to stock.	
Parameter Post the quantity of write-off credit note lines to Sales History? < Back	<u>C</u> lose
Partition 2 Computer 1D [10:57:10 dcp P	M520B/QB

This window appears when you confirm your responses in the Credit Note Options window (within SOP system parameters) and Sales History is in use.

Purpose This window enables you to configure the system to control how write-off credit notes are posted to Sales History.

The prompt is:

Post the quantity of
write-off credit note
lines to Sales
History(Only available if Sales History is in use). When this is set the line quantities for
write-off credit notes are posted to Sales History. When this is not set the line
quantity posted to Sales History is zero for write-off credit notes.

Note The above setting has no effect on the posting of credit notes to Sales History when the goods are being returned to stock.

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